



1407 West North Temple
Salt Lake City, Utah 84116

March 1, 2023



RE: SECOND NOTICE: Required Access for Meter Upgrade at 5447 E Hacienda Dr Idaho Falls, ID

Dear 

Thank you for your immediate attention to this matter. If you are not responsible for the electric service at the site listed above, please pass this request to the property manager or owner as soon as possible.

Our contractor was refused access to perform a meter exchange at the address listed above. This is our second written notice. We have also attempted to reach you by telephone. To avoid termination of electric service at this address, you must contact us at the number provided below.

You are contractually obligated to allow us safe and unencumbered access to our equipment. Meter access is a condition of electric service, as expressed in the Idaho Public Utilities Commission's Customer Relation Rules, namely Electric Service Regulation No. 6, a copy of which is enclosed for your convenience. Moreover, to the extent that access was denied because of the type of meter being installed, please be aware that the Idaho Public Utilities Commission has reviewed smart meter technology, including the prevailing scientific research on consumer safety, and concluded that smart meters are safe and allowed for all customers in Idaho. If you would like additional information regarding the electric regulations that governs Rocky Mountain Power's operations, review them at the Idaho Commission's website at puc.idaho.gov.

Our new meters bring with them a host of benefits, enabling our customers to securely –

- View Daily/Hourly/15-Minute interval usage data through your Rocky Mountain Power account
- Set billing thresholds and alerts through our website and mobile application

- Automatically send notifications whenever your power is interrupted and subsequently restored

Rocky Mountain Power will also be able to troubleshoot abnormal electric voltage or current issues on our lines that could impact the quality of your service. Our meters deliver whole home usage data through a secure LTE network and do not connect with any additional smart devices installed at your site or external networks. Your data is safe and no personal information is ever shared with outside parties.

(Continued on reverse side)

Page 2

Please contact us at 1-800-895-0631 immediately to resolve access issues and to set an appointment to have your meter updated. We are happy to answer any additional questions you may have regarding the new meter and look forward to working with you.

If we do not hear from you within 15 days from the date of this letter to resolve this issue, we will refer your account to our service disconnect process. We look forward to hearing from you and will always consider it a privilege to serve you.

Kind Regards,
Rocky Mountain Power



This is a threat

Para más información, llame al 1-800-225-2611 para hablar con un especialista en español.



I.P.U.C. No. 1 **Second Revision of Sheet No. 6R.1**
Canceling First Revision of Sheet No. 6R.1

ELECTRIC SERVICE REGULATION NO. 6

STATE OF IDAHO

Company's Installation

1. COMPANY'S INSTALLATION

Except as otherwise provided in these Regulations, an Electric Service Agreement, or the Electric Service Schedules, the Company will install and maintain its lines and equipment on its side of the Point of Delivery, but shall not be required to install or maintain any lines or equipment except meters and accessories beyond that point. Only the Company is authorized to make the connections at the Point of Delivery. Electric service furnished under this tariff will be alternating current, 60 hertz, single or three-phase. Primary service voltage will be at one of the nominal standard voltages available from the Company at or near the Customer's location. Secondary service voltage will be limited to:

- Single-phase, 120 volts, 2-wire, grounded
- Single-phase, 120/240 volts, 3-wire, grounded
- Single-phase, 240/480 volts, 3-wire, grounded
- Three-phase, 208Y/120 volts, 4-wire, grounded, wye
- Three-phase, 480Y/277 volts, 4-wire, grounded, wye

2. COMPANY FACILITIES ON CUSTOMER'S PREMISES

- (a) All materials furnished and installed by the Company on the Customer's premises, shall be, and remain, the property of the Company. The Customer shall not break the Company's meter seals. In the event of loss or damage to the Company's property, arising from neglect, carelessness, or misuse by the Customer, the cost of necessary repairs or replacement shall be paid by the Customer.
- (b) Customer without expense to the Company shall make or procure conveyance to the Company of satisfactory Rights-of-Way Easements across the property owned or controlled by the Customer for the Company's lines or extensions thereof necessary or incidental to the furnishing of service to the Customer.
- (c) The Customer shall permit safe, access to Company's representatives at all hours to maintain the Company's electric distribution facilities. The Customer shall also permit the Company to trim trees and other vegetation to the extent necessary to avoid interference with the Company's lines and to protect public safety.
- (d) The Customer shall provide safe, unencumbered access to Company's representatives at reasonable times, for the purpose of reading meters, inspecting, repairing or removing metering devices and wiring of the Company.

Submitted Under Case No. PAC-E-19-12

ISSUED: September 13, 2019

EFFECTIVE: January 8, 2020



1407 West North Temple
Salt Lake City, Utah 84116

Returned for Cause!

*I do not accept this offer to contract
and*


I do not consent to these proceedings

*All Rights reserved and
without prejudice, UCC 1-308*



Dear 

You can count on us to provide the affordable and consistent power you need. We're using state-of-the-art technology to deliver dependable power as we plan for the future.

We were recently in your area to upgrade your existing electric meter, but our installer couldn't access the meter base at , Idaho Falls, Idaho. As required by the Idaho Public Service Commission, clear and safe access must be available to electric meters for inspection, maintenance, meter upgrades, and to enable us to respond to any emergencies.

The Idaho Public Utilities Commission has reviewed smart meter technology, and the prevailing scientific research on consumer safety, and concluded that smart meters are allowed in Idaho without any alternative metering options.

Please call 1-800-895-0631 within 15 days of receiving this letter to resolve any access issues and set an appointment to have your meter updated. We are happy to answer any questions you may have regarding the new meter and look forward to working with you.

Kind Regards,

Rocky Mountain Power

Para más información, llame al 1-888-225-2611 para hablar con un especialista en español.

To: Whom it may concern
ROCKY MOUNTAIN POWER &
GARY W. HOOGEVEEN, PRESIDENT
PACIFICORP
1407 West North Temple
Salt Lake City, UT 84116

Date: December 1, 2022

From: Joan E. Rebb
1776 Independence Way
Freedom, Idaho [00000]

RE: Smart Meter Installation

Dear Sir or Mam,

This is in reply to your undated and unsigned letter I received on November 21, 2022 instructing me to call your 800 number to resolve any access issues and set an appointment to have my existing meter updated with your “smart” or “advanced” digital utility meter.

Please find attached your original undated and unsigned letter with my “Returned for Cause” statement printed thereon.

Be advised that I never requested a “smart” or “advanced” digital utility meter to be installed on my private property/home and will not do so in the future. My current meter has been serving me well all these years so I see no need to have it replaced.

For some strange reason Rocky Mountain Power Co. wants to change terms of a long-standing agreement/contract without providing me with “full disclosure” of not only the terms of the proposed changes, but the truth of everything a customer has a right to know about the pros and cons of the “smart” or “advanced” digital utility meters and smart grid.

Also, be advised that my private property is posted with No Trespassing signs and Lawful Notice of severe civil penalties to any would-be installers and unauthorized intruders who enter without my express written permission to come onto my private property. Further, I do not authorize any of your installers or your third-party contract installers to come upon my private property at any time for any reason.

Please note that, **YOUR METER READER(S) ONLY HOWEVER, ARE STILL WELCOME TO COME ONTO MY PRIVATE PROPERTY AS BEFORE TO READ THE EXISTING ELECTRIC METER ONLY, JUST AS IT HAS BEEN DONE OVER THE LAST 35 OR SO YEARS.** Note that I have not previously requested to change any aspect of our long-standing relationship. It is your company that is making all the fuss here!

It is my desire for you to Cease and Desist in all your unlawful and unnecessary action against me immediately, including trying to sell me a stupid smart meter. You are causing me a great deal of unnecessary stress and anxiety at my old age of 99 over something which won’t benefit me any way. Please **NO NOT TRESPASS!**

Very truly,

Joan E. Rebb, Sui Juris